



प्रज्ञाविभाजनम्

इंस्टीट्यूट ऑफ बैंकिंग पर्सोनेल सिलेक्शन®

(भारतीय रिज़र्व बैंक, केंद्रीय वित्तीय संस्थाओं व सार्वजनिक क्षेत्र के बैंकों द्वारा स्थापित एक स्वायत्त संस्था)

INSTITUTE OF BANKING PERSONNEL SELECTION

(An autonomous body set up by Reserve Bank of India, Central Financial Institutions and Public Sector Banks)

असेसमेंट में, हम पर भरोसा रखता है भारत

In assessment, India

CRP CSA -XVI COMMON RECRUITMENT PROCESS RECRUITMENT OF CUSTOMER SERVICE ASSOCIATES (CSA) IN PARTICIPATING PUBLIC SECTOR BANKS (Vacancies)

Official Website: www.ibps.in

In case of queries / complaints please log in to

The Online Examination (Preliminary and Main) for the Recruitment Process (CRP CSA-XVI) for Recruitment of Customer Service Associate (CSA) Post in the Participating Public Sector Banks is tentatively scheduled as:

IMPORTANT DATES	
Activity	
Online Registration by Candidates	01.08.2026
Payment of Application Fees/ Intimation Charges	01.08.2026
Edit Window for Candidates to Modify/ Correct Application Form (including online payment for Edit)	After 01.08.2026 (will be notified on IBPS Website)
Conduct of Pre-Examination Training (PET)	September 2026
Online Examination – Preliminary	October 2026
Result of Online Examination – Preliminary	November 2026
Online Examination – Main	December 2026
Provisional Allotment	March 2027

Candidates are advised to regularly visit the website www.ibps.in for details and updates.

Candidates intending to apply for CRP CSA XVI are advised to read the Notification carefully and ensure that they fulfil the minimum eligibility criteria and the stipulated dates before registering online. Candidates should also read the instructions mentioned in the detailed Notification.

Mumbai Date: 01.08.2026

EN 18/33



IBPS
प्रज्ञाविभाजनम्

इंस्टीट्यूट ऑफ बैंकिंग पर्सोनेल सिलेक्शन®

(भारतीय रिज़र्व बैंक, केंद्रीय वित्तीय संस्थाओं व सार्वजनिक क्षेत्र के बैंकों द्वारा स्थापित एक स्वायत्त संस्था)

INSTITUTE OF BANKING PERSONNEL SELECTION

(An autonomous body set up by Reserve Bank of India, Central Financial Institutions and Public Sector Banks)

असेसमेंट में, हम पर भरोसा रखना है भारत

In assessment, India

CRP CSA -XVI COMMON RECRUITMENT PROCESS RECRUITMENT OF CUSTOMER SERVICE ASSOCIATES (CSA) IN PARTICIPATING PUBLIC SECTOR BANKS (Vacancies)

Official Website: www.ibps.in

In case of queries / complaints please log in to

The Online Examination (Preliminary and Main) for the Recruitment Process (CRP CSA-XVI) for Recruitment of Customer Service Associate (CSA) Post in the Participating Public Sector Banks is tentatively scheduled as:

IMPORTANT DATES	
Activity	
Online Registration by Candidates	01.08.2026
Payment of Application Fees/ Intimation Charges	01.08.2026
Edit Window for Candidates to Modify/ Correct Application Form (including online payment for Edit)	After 01.08.2026 (will be notified on IBPS Website)
Conduct of Pre-Examination Training (PET)	September
Online Examination – Preliminary	October
Result of Online Examination – Preliminary	November
Online Examination – Main	December
Provisional Allotment	March

Candidates are advised to regularly visit the website www.ibps.in for details and updates.

Candidates intending to apply for CRP CSA XVI are advised to read the Notification carefully and ensure that they fulfil the minimum eligibility criteria and the stipulated dates before registering online. Candidates should also read the instructions mentioned in the detailed Notification.

Mumbai Date: 01.08.2026

EN 18/33



प्रज्ञाविभावनम्

इंस्टीट्यूट ऑफ बैंकिंग पर्सोनेल सिलेक्शन®

(भारतीय रिज़र्व बैंक, केंद्रीय वित्तीय संस्थाओं व सार्वजनिक क्षेत्र के बैंकों द्वारा स्थापित एक स्वायत्त संस्था)

INSTITUTE OF BANKING PERSONNEL SELECTION

(An autonomous body set up by Reserve Bank of India, Central Financial Institutions and Public Sector Banks)

असेसमेंट में, हम पर भरोसा रखता है भारत

In assessment, India

CRP CSA -XVI COMMON RECRUITMENT PROCESS RECRUITMENT OF CUSTOMER SERVICE ASSOCIATES (CSA) IN PARTICIPATING PUBLIC SECTOR BANKS (Vacancies)

Official Website: www.ibps.in

In case of queries / complaints please log in to

The Online Examination (Preliminary and Main) for the Recruitment Process (CRP CSA-XVI) for Recruitment of Customer Service Associate (CSA) Post in the Participating Public Sector Banks is tentatively scheduled as:

IMPORTANT DATES	
Activity	
Online Registration by Candidates	01.08.2026
Payment of Application Fees/ Intimation Charges	01.08.2026
Edit Window for Candidates to Modify/ Correct Application Form (including online payment for Edit)	After 01.08.2026 (will be notified on IBPS Website)
Conduct of Pre-Examination Training (PET)	September 2026
Online Examination – Preliminary	October 2026
Result of Online Examination – Preliminary	November 2026
Online Examination – Main	December 2026
Provisional Allotment	March 2027

Candidates are advised to regularly visit the official website www.ibps.in for details and updates.

Candidates intending to apply for CRP CSA XVI are advised to read the Notification carefully and ensure that they fulfil the minimum eligibility criteria and the stipulated dates before registering online. Candidates should also read the instructions mentioned in the detailed Notification.

Mumbai Date: 01.08.2026

EN 18/33